



# SAMPLE - Customer Satisfaction Survey

## Basic Customer Satisfaction

**How satisfied are you with the purchase you made (of a product or service)?**

Very Satisfied

**How satisfied are you with the service you received?**

Satisfied

**How satisfied are you with our company overall?**

Very Satisfied

**Do you have any comments or suggestions you would like to make?**

You are doing great! Thank you!

## Customer Loyalty

**How likely are you to buy from us again?**

Very Likely

**How likely are you to recommend our product/service to others?**

Very Likely

**How likely are you to recommend our company to others?**

Very Likely

**Please list any additional comments or suggestions.**

Love you products, only issue I have is the shipping costs.

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